

Thank you for your patience as our DVS Offices have been physically closed to the public during the declared state of emergency. The safety of our veterans and staff, along with their families, has been and will continue to be our number one priority.

We are working hard to safely reopen many of our offices on a <u>by-appointment</u> basis and expect to begin once again assisting veterans and their family members in-person at select locations as early as **June 29, 2020**. We will begin taking appointments on June 22, 2020 for the following DVS Office locations: Abingdon, Big Stone Gap; Hampton; Hampton Pinewood (VVFS); Fort Lee; Salem VAMC; Staunton; Strasburg; Virginia Beach Oceana; and Wytheville.

On June 29, 2020, the following offices will begin making appointments for inperson assistance starting on **July 6, 2020**: Charlottesville; Fairfax; Loudoun; Lynchburg; Manassas; Norfolk; Petersburg Freedom Support Center; Portsmouth Naval Hospital; Quantico; and Williamsburg.

Our DVS Offices at Fort Belvoir; Fredericksburg; Henrico; Pentagon; Springfield; Tazewell, and Virginia Beach Pembroke will be also opening in July 2020. Please check this site for more specific information as it becomes available.

Please note that our in-person visits require an <u>appointment</u> and, per Executive Order 63, all persons entering our offices must wear a <u>mask or face covering</u>. We request you not bring guests to your appointment unless absolutely necessary. Should you have concerns about these policies, we are more than happy to continue assisting you virtually, by telephone, or by email.

Our DVS Virginia Veteran and Family Support (VVFS) and Benefits staff look forward to seeing you in person soon or continuing to assist you remotely. Again, thank you for your patience.